

## Restart Hypori Halo Virtual Workspace

### Introduction

In many instances, restarting your Hypori Halo Virtual Workspace is a good place to start your troubleshooting efforts. When a user restarts their virtual workspace, they are rebooting their Android-based virtual workspace running in the cloud. The steps described here do not restart your physical device.

The following instructions describe how users can restart their Hypori Halo virtual workspace.

### Procedure

Select your device type at right: [iPhone](#) | [Android](#)

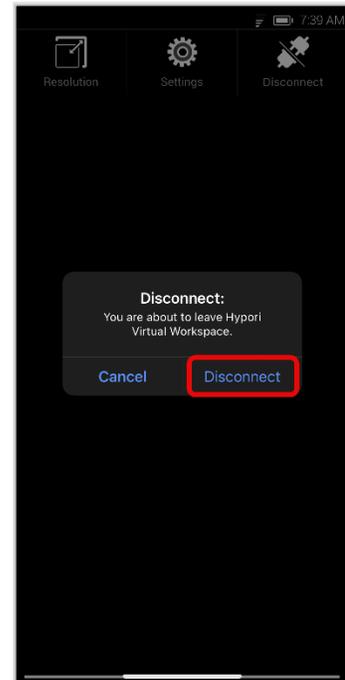
iOS (iPhone)

1. From the home screen of Hypori Halo Client, swipe down from the top of the screen to reveal the notifications menu. Select *Disconnect*.



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2. A pop-up menu confirms that you are about to leave your Hypori Halo Virtual Workspace. Select *Disconnect*.

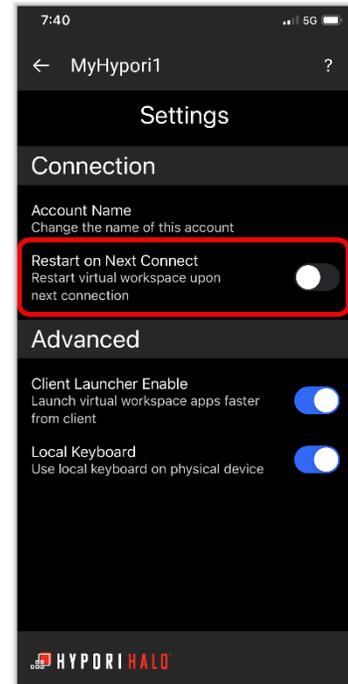


3. In the *Accounts* menu, select the gear icon next to the name of your virtual workspace.

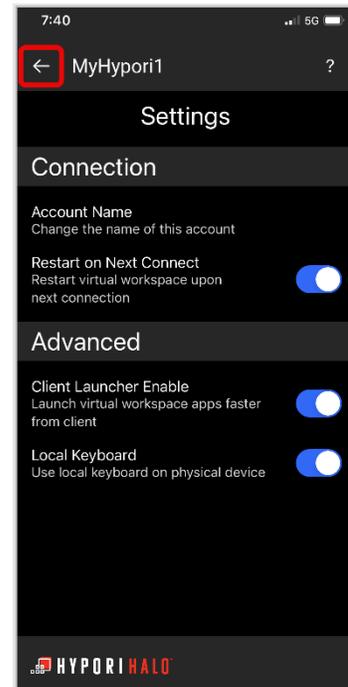


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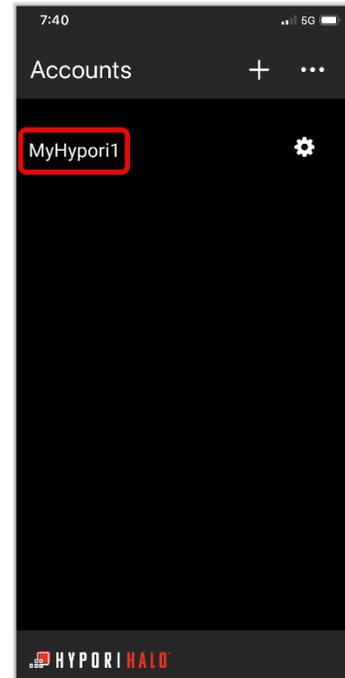
4. In the *Connection* section of the *Settings* menu, select the *Restart on Next Connect* switch. When enabled, the switch will slide to the right and change color.



5. Select the back arrow to return to the *Accounts* menu.

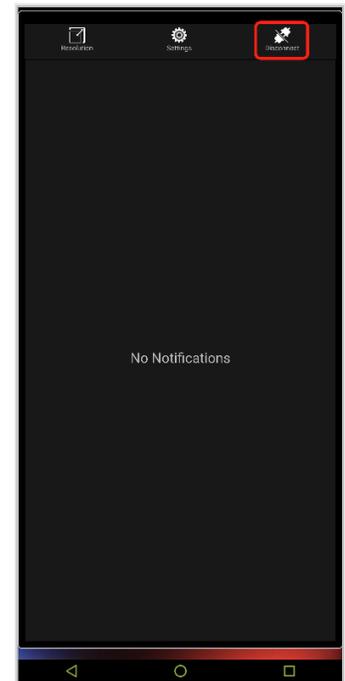


6. In the *Accounts* menu, select the name of your virtual workspace. Since you have chosen to restart it, connection to your virtual workspace will take a few moments longer.

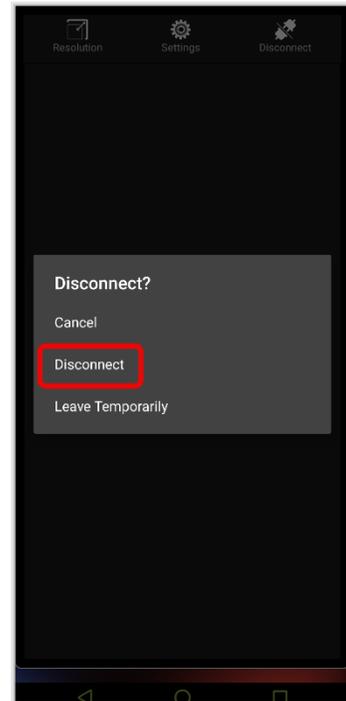


## Android

1. From the home screen of Hypori Halo Client, swipe down from the top of the screen to reveal the notifications menu. Select *Disconnect*.



2. Confirm that you wish to disconnect from the virtual workspace by selecting *Disconnect*.

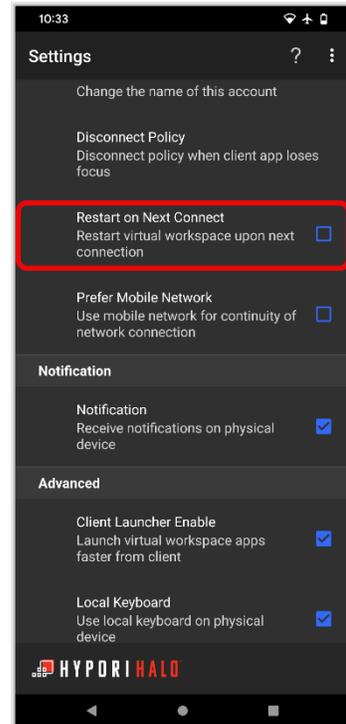


3. In the *Accounts* menu, select the gear icon next to the name of your virtual workspace.

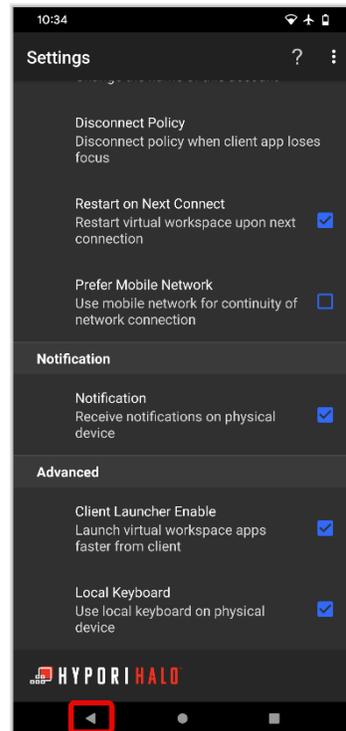


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4. In the *Connection* section of the *Settings* menu, check the *Restart on Next Connect* box.



5. Select *Back* to return to the *Accounts* menu.



6. In the *Accounts* menu, select the name of your virtual workspace. Since you have chosen to restart it, connection to your virtual workspace will take a few moments longer.

